



SmartPay

Adelante **SmartPay**, the intelligent Income Administration system provides real-time management for all payment types, improving customer service response times, enabling customer interaction and satisfaction and reducing cost/complexity to the business.

A secure, browser based environment with hierarchical, role based support and devolved reporting of the organisational elements:

SmartPay fully supports the concept of shared application services providing one discrete application architecture to support multiple, merged authorities and further reduce cost of ownership.

SmartPay provides a range of functions supporting mixed cash/cheque handling and all card schemes for debit/credit/prepaid card payments. These support payment methods by channel including cash offices, call centre, the Internet, via SMS and Smart Phone and through automated and mediated telephony payment solutions.

The software can also be integrated into a wide range of third party applications, providing additional payment handling services for housing benefit, rent arrears, parking, leisure centre, libraries, schools, theatres and payment kiosks alongside integration with existing payment methods.

Adelante **SmartPay** provides efficiencies of scale, functionality and cost that improve the authorities operational capability to maximize income across current and new payment methods while dramatically reducing the cost of ownership.

- ✓ PCI Compliant Service
- ✓ Patented card processing system delivered as a managed, bureau service
- ✓ TonePay automated telephony payment system delivered as a managed, bureau service
- ✓ Centrally administered and managed, web based Income Administration System
- ✓ Secure, hierarchical role-based environment
- ✓ Customisable - Branded with organisations logo & colour scheme
- ✓ Dramatically reduced cost of ownership through shared service delivery

Call us today for more information

www.adelante.co.uk

