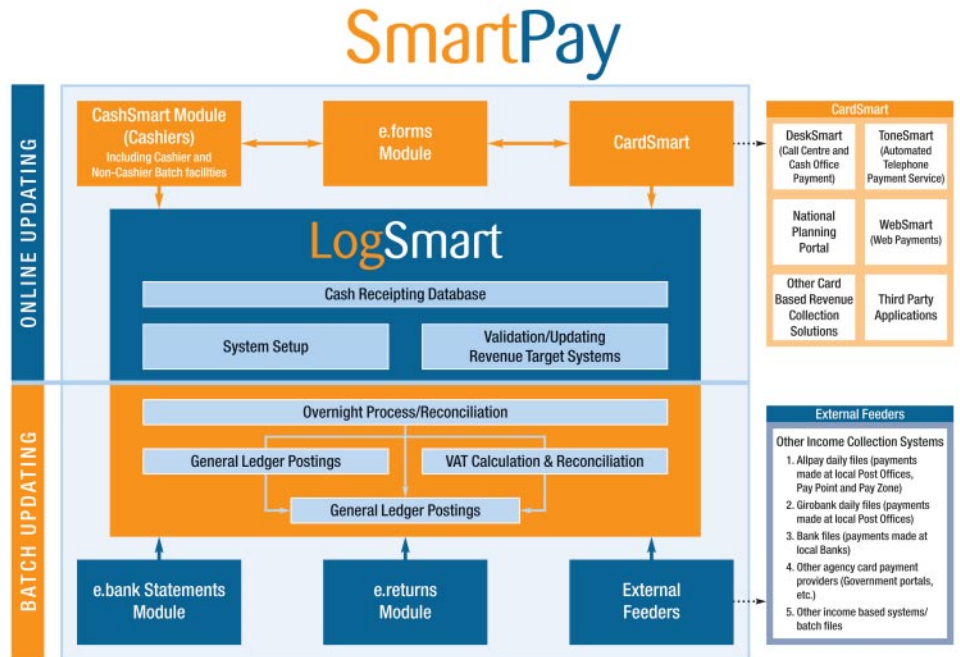


Reducing the Income Management costs for Local Authorities

Adelante Software Limited developed **SmartPay** to provide a single corporate software solution that delivers a fully integrated approach to managing income across a local authority.



SmartPay is an all encompassing cash receipting, income management and e-payments system, allowing local authorities to accept payments 24/7 across the entire organisation. It includes tracking of income from the receipt of the payment across a variety of delivery channels and extends to the banking reconciliation and dispersal of monies collected.

SmartPay provides a modular approach to income management offering total payment management or components designed to remove dated procedures and free up staff time. At the core of **SmartPay** is the **LogSmart** application database which provides the links to your general ledger systems and allows the modular components within **SmartPay** to manage the payment processes. Modules include:

CashSmart

The cash receipting module that handles single, multiple and batch processing and generates income returns and cash up and banking facilities. Also provides a full audit trail and name and address search facilities.



ReturnSmart

An e-returns system that records income received at remote sites such as schools, leisure centres, libraries, etc. Returns are posted on templates designed to your specifications with pre-populated data. **ReturnSmart** also provides data validation prior to submitting e-returns to **LogSmart** to assist with automatic ledger and bank reconciliation.

CardSmart

Can be run either as a stand-alone card processing application (see **CardSmart** Brochure) or as an integral part of the **SmartPay** system. It allows citizens to make card payments in person using the latest Chip and PIN technology, over the phone, via the Internet or using an automated telephone payments server available 24/7. **CardSmart** also validates payment data and submits all returns to **LogSmart** for automatic ledger and bank reconciliation.

DebitSmart

Local Authorities typically prefer to accept payments via direct debit for certain payment types such as council tax. Where the particular payment type is suitable, **CardSmart** will provide an option to the payer allowing them to complete a direct debit mandate electronically either online or over the phone. If the payer elects to continue, a direct debit mandate can be completed without the need to send out paper forms. Mandate details are stored in **LogSmart** and an end of day process then automatically imports these details into your existing direct debit processing software, removing the burden of handling paper based mandates completely.

Reporting

Adelante provide a number of reports with **SmartPay** preconfigured to your requirements. However, the open nature of the database application allows you to add or modify reports using standard database reporting tools such as Crystal Reports or Business Objects.

Fund Distribution

LogSmart manages and validates income from all sources. Any income received is allocated against the appropriate fund code and logged in the transaction database. Bespoke routines, developed during implementation generate preformatted exports to update back office accounting applications with accurate account balances. Details of these exports are stored in an export history file to provide a complete audit trail.

Bank Reconciliation

This useful tool can be used to automatically match transactions that appear on bank statements from multiple bank accounts. Rules can be configured to ensure accuracy. Additional tools allow for easy reconciliation of non-match items.

LogSmart

At the heart of the **SmartPay** solution is **LogSmart**, our unique transaction logging system. Typically run on a Microsoft SQL or Oracle database server, this product provides the vital element that allows you to view, track, and generally manage payments received. **LogSmart** will record every transaction that occurs throughout your organisation and then reconcile this information prior to distributing it to your ledger systems. **LogSmart** also allows for the configuration of receipt templates and manages fund code rules and validation routines to ensure that reconciliation of payments is accurate and easy.

